



U.S. Consumer Product Safety Commission – Recall Alert

Release Date: June 29, 2018

Release Number: 18-751

Helmets R Us Recalls Helmets Due to Risk of Head Injury (Recall Alert)

Recall Summary

Name of Product: Rollerblade® helmets

Hazard: The helmets fail to meet the federal safety standard, posing a risk of head injury.

Remedy: Replace

Consumers should immediately stop using the recalled helmets and contact Helmets R Us to receive a free replacement helmet. Helmets R Us is contacting all known purchasers directly.

Consumer Contact: Helmets R Us toll-free at 877-777-9287 from 9 a.m. to 5 p.m. PT Monday through Friday, email at helmet.recall@helmetsrus.net or online at <http://skateinschool.com> and click on “Product Recall” or <http://helmetsrus.net> and click on the “Product Recall” button for more information.

Recall Details

Units: About 9,700

Description: This recall involves Rollerblade-branded Helmets R Us helmets, used in schools’ physical education programs. The recalled helmets are white and Rollerblade is printed on the side in black. They were manufactured from September 2011 through April 2017. Model 16, SK-501N and the manufactured date (in MM/YYYY format) are printed on a label on the inside of the helmet. “Distributed by: Helmets R Us” is printed on another label inside of the helmet.

Incidents/Injuries: None reported

Sold At: To schools nationwide for use in physical education programs from September 2011 through April 2018 for about \$16.

Importer/Distributor: Top Gear Inc., d/b/a Helmets R Us, of Tacoma, Wash.

Distributor: Rollerblade USA LLC, of West Lebanon, N.H.

Manufacturer: Strategic Sports Ltd., of Hong Kong

Manufactured in: China

Photos



Recalled rollerblade-branded Helmets R Us helmets

SK-501N
SIZE:M
57-60CM
WT:385g
MODEL:16
04/2016

Model 16, SK-501N and the production date, in MM/YYYY format is printed on a label inside of the helmet.

DISTRIBUTED BY: HELMETS R US 2705 PACIFIC
AVENUE TACOMA, WA 98402 U.S.A. TEL:(253)627-2121
THIS HELMETS COMPLIES WITH U.S. CPSC SAFETY STANDARD
FOR BICYCLE HELMETS FOR PERSONS AGE 5 AND OLDER
MADE IN CHINA BY 101011

“Distributed by: Helmets R Us” is printed on a label inside of the helmet.



Recalled rollerblade-branded Helmets R Us helmets

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC’s work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals –

contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800

SK501N Model 16 “Skate in School’ White Helmet Questions & Answers

Why was a Recall notice issued?

In cooperation with the US Consumer Product Safety Commission, Helmets R US, supplier of the Rollerblade® SIS helmets, is recalling white Rollerblade® SIS helmets for a potential safety concern. In an abundance of caution Rollerblade USA issued a Stop Use notice pending completion of an investigation by the manufacturer, Helmets R Us, and the CPSC. At this time, Helmets R Us is recalling all Rollerblade® SIS helmets that were produced between September of 2011 and April of 2017. These helmets fail to meet the federal safety standard, posing a risk of serious head injury.

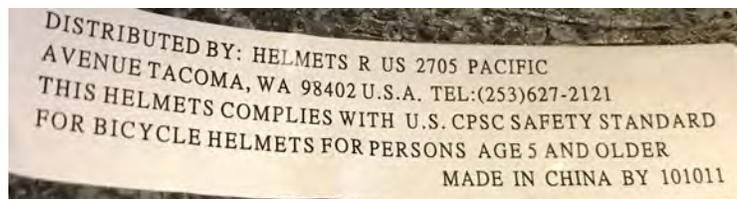
I’ve never had any issues with my helmets; do I still need to stop using them?

Your helmets may be unsafe to use. Yes, you must stop using them immediately and contact Helmets R Us for a replacement (contact info, below).

It looks ok - can I use it if it does not have any cracks?

No. Your helmets may be unsafe to use. Yes, you must stop using them immediately.

What specific helmet model is covered by this recall?



How do I know if my helmet is this Skate in School model?

Description: The helmets were sold in white only and manufactured between September 2011 and April 2017. The Rollerblade® logo is printed in black on one side of the helmet. Model 16 and SK-501N are printed on a label placed inside the helmet. A second label showing ‘distributed by: Helmets R Us’ is also located inside the helmet (see photos of helmet and interior labels, above). If you are unable to determine what model you own, please contact us at call **1-877-777-9287** or email us at helmet.recall@helmetsrus.net.

Should I send back my helmets?

Schools should immediately stop use and return all subject helmets. All schools may contact Helmets R Us for directions on how to return the helmets for their free replacement(s).

Use one of the following methods to contact Helmets R Us:

>By phone at: 1-877-777-9287

>By email at: helmet.recall@helmetsrus.net

>By USPS mail at: Recall Desk
Helmets R Us
2705 Pacific Ave.
Tacoma, WA 98402

Will it cost me anything to send back my helmets?

You will be sent a shipping call tag by email, for the no charge return and replacement of your Skate-in-School helmets. Contact us at call 1-877-777-9287 (9:00am-5:00pm PT) or email us at helmet.recall@helmetsrus.net with any questions or concerns.

Can I replace my helmet with a different model?

Helmets R Us, along with the manufacturer, has selected an upgraded version of the recalled helmet model. The manufacturing deviation that caused this recall does not exist in these upgraded replacements.

How long will this process take?

After you contact Helmets R Us, the call tag will be issued and in your email inbox within 24 hours. Once you have all your helmets prepared for shipment, you can either drop them with an authorized shipping agent, or call for a pick-up. If you need any assistance with how to box and return your helmets, please contact us at call **1-877-777-9287** or email us at helmet.recall@helmetsrus.net.

Transit times for your shipment to Tacoma, Washington will vary, but Helmets R Us anticipates they will have available replacement helmets by July 8, 2018.